



Seniors' Advisory Committee Meeting Minutes
Monday June 27, 2011
11:00 a.m.
Mayfield/Palgrave Rooms, Town Hall

Members Present:

Councillor D. Beffort
Councillor R. Mezzapelli (left at 12:06 p.m.)
Chair: B. Crease
Vice-Chair: G. Wharton
D. Ackers
P. Drake
D. Hoppie
C. Kidd
J. Parker
A. Rodrigues
H. Rutter

Members Absent:

M. Jakeman (regrets)
B. Swail (regrets)
B. Williams (regrets)

Town Staff:

Senior Transportation Planner: K. Chawla
Accessibility Program Coordinator: L. Ricciuti
Business Manager: W. Rowland

Others Present:

Caledon Community Services - Coordinator of Transportation and Support Services: F. Davy
Spectra Community Support Services - Supervisor of Telecheck Program: R. Kaur

1. **CALL TO ORDER**

The Chair called the meeting to order at 11:07 a.m.

2. **APPROVAL OF AGENDA**

Moved by: G. Wharton

SNRS-2011-005

That the Seniors' Advisory Committee Agenda dated June 27, 2011 be approved, with the addition of an urgent business matter regarding the 2012 Budget Requests and Seniors Portal Update.

Carried.

3. DISCLOSURE OF PECUNIARY INTEREST

None Stated.

4. RECEIPT OF MINUTES

Moved by: J. Parker

SNRS-2011-006

That the minutes of the March 28, 2011 Seniors Advisory Committee Special Meeting be received.

Carried.

5. REGULAR BUSINESS

- A. Spectra Community Support Services re: Program Information – Raji Kaur, Supervisor of Telecheck Program

R. Kaur, Supervisor of the Telecheck Program presented information about the Telecheck Program offered by Spectra Community Support Services. The program is available to persons ages 55 and over and is available to individuals residing within the Central West LHIN Area. The main objective of the program is to offer daily phone calls to those that may require extra assistance. Support is offered in many different languages, including English, Punjabi, Hindu, Urdu, Portuguese, Italian and a few others. Additionally, French will soon be another language option. There is currently a waiting list to obtain the service. The daily medication check is the most widely used service. Other main supports are for seniors who are depressed or have a mental illness that may affect their daily living. Councillor Beffort asked if seniors living in long-term care housing could also access the service. R. Kaur advised there is no restriction to who can access the program. C. Kidd advised that a similar program has been in effect through Meals on Wheels for 20 years in Caledon.

- B. Caledon Community Services (CCS) re: Transportation Services Information - Fay Davy, Coordinator of Transportation and Support Services

F. Davy, Coordinator of Transportation Services Information advised that last year CCS provided more than 30,000 rides. Services are provided to those aged 60 years or older and for those that have mobility aids and require extra assistance. CCS is partnered up with many agencies such as Vera Davis Centre, Peace Ranch and Wheels on Wheels. Fares are \$4.00 each way and must begin or in Caledon. Other destinations have their own fares up to and including distant destinations for medical appointments, such as to Toronto, Guelph, Oakville, which can be \$30.00 each way. Bookings need to be made two full days in advance to ensure a ride is available. Rides needed for medical reasons take priority. Sustainability is an issue as buses are a major expense (approximately \$85,000 a bus). Additionally, availability is also a concern as there has been an influx of residents requiring transportation to Toronto for appointments. Rides can be booked by phone or on-

line. Clients are responsible to ensure driveways are free of snow, ice and debris as well as any overhanging tree branches. If the driver is unable to enter the driveway safely, it will be the client's responsibility to either make their way out to the vehicle at the end of the property or cancel the pickup. A fee is charged to pickups that are cancelled due to poor driveway conditions.

C. Town of Caledon re: Current and Future Transportation Initiatives in the Town of Caledon - Kant Chawla, Senior Transportation Planner

K. Chawla, Senior Transportation Planner for the Town of Caledon advised the Region of Peel provides many transportation services. One such service is the Taxi Script Program, which works as a subsidized program offering taxi type transportation at a lowered cost. Other programs include, Passenger Plus Program serving people requiring dialysis, Passenger Assist Program for seniors or persons with disabilities that require assistance while travelling, and One-on-One Travel Training for persons with disabilities who are not familiar with public transportation options. Other transportation related initiatives that are currently undergoing research include a Bolton Commuter Train Service; GTA West Transportation Corridor from Guelph to Highway 400, including the 410; 427 Transportation Corridor Environmental Assessment Study which may contain 3 interchanges located at Langstaff Road, Rutherford Road and Major Mackenzie Drive and also a carpool lot at Rutherford Road; and finally, a Halton Peel Boundary Area Transportation Master Plan Study undertaken by Halton, Peel, Brampton, Halton Hills and Caledon to create a multi-model strategy including a North-South Transportation Corridor connecting 401/407 and North-South Corridor linkages with the potential GTA West Transportation Corridor. Councillor Beffort advised that a major frustration has been in trying to suitably plan for the Caledon Village Community and keeping in line with what the Ministry of Transportation has planned.

D. Transportation Working Group Update

D. Ackers, Chair of the Transportation Working Group advised that the Working Group has been researching what methods of transportation are offered in Caledon and what the gaps are. D. Ackers is concerned about where the Transportation Working Group can really go from here, a topic to be discussed at the next Working Group Meeting.

E. Health Care Issues Working Group Update

C. Kidd, Chair of the Health Care Issues Working Group advised that the LHIN presented to Council but the Working Group would like the LHIN to present to the Seniors Advisory Committee. C. Kidd advised that there is still confusion on the concept of a virtual centre and having the LHIN present to the Committee may assist to provide clarification. The Working Group is planning a visit to the Medical Centre in Erin. Further, the Working Group would like a representative from the 211 Service Program to present to the Seniors Advisory Committee at an upcoming meeting.

C. Kidd advised that the Working Group has discussed connecting seniors to services. Including information in the Town's Leisure Guide is a good start and suggested hosting gatherings, particularly in Ward 1 to reach out to the seniors in rural areas. Another issue raised was the lack of home maintenance and home help programs to assist seniors with such tasks as snow removal, something the Working Group feels the LHIN should get involved with.

C. Kidd advised that the Region of Peel's Senior Dental Care Program is in high demand and there is a fairly large waiting list. A Report was presented to Council on May 26, 2011 recommending changes to the Program. The Region will be mailing out a survey to local dentists requesting input. The Working Group would like Councillor Paterak to provide an update on the outcome of the survey.

Councillor Beffort distributed a document produced by the Association of Municipalities of Ontario titled, "Coming of Age: The Municipal Role in Caring for Ontario's Seniors." He advised the document would be reviewed by the Health Care Issues Working Group and then briefed at the next Seniors Advisory Committee Meeting.

F. Recreation & Social Working Group Update

P. Drake, Member of the Recreation & Social Working Group advised that the Working Group discussed assisting the Recreation Department in hosting a Seniors' Forum. The intent is to understand the service needs, specifically recreational programming gaps for seniors and what programs are of most interest. Currently, the Recreation Department is struggling to advertise the many programs offered to seniors and the forum is intended to assist with this struggle. Councillor Beffort advised that he will set-up a meeting with Councillor Mezzapelli to meet with Staff to get an update on current senior related initiatives and communication measures.

G. Housing & Accommodation Working Group Update

P. Drake, Chair of the Housing & Accommodation Working Group advised that the Working Group has developed a list of priority concepts to be included in a checklist provided to Developers/Builders that make application to construct residential units in Caledon. The next step is to reach out to developers and builders to obtain costing of including universal design concepts in new housing projects.

Councillor Beffort advised that before moving forward, it might be best to contact local resources that can assist in providing costs for the listed priorities. The Committee will be preparing to delegate Council on September 27, 2011 with an update on adapting age friendly and all abilities concepts in new residential developments.

H. 2012 Budget Requests

The Committee requested that the Town consider incurring mileage costs to members that attend events or day trips on behalf of the Committee. They also requested Staff look into providing a snow-clearing program to assist seniors that have difficulty with the task.

I. Seniors Portal Updates

B. Crease advised that he and M. Jakeman attended the Launch of the Seniors Portal held on June 24, 2011 at Square One Older Adult Centre. The Seniors Portal is a new online resource for older adults and seniors in Peel. The Portal can be accessed online at www.seniorsinfo.ca/peelregion

6. CORRESPONDENCE/INFORMATION

1. Region of Peel re: Centralized Waiting List for Housing: 2010 Update
2. Region of Peel re: Long Term Care 2010 Resident Satisfaction Survey Results
3. Wellington Advertiser re: Senior Lifestyles Article (February 18, 2011)
4. Wellington Advertiser re: Senior Lifestyles Article (April 15, 2011)
5. Town of Caledon – Development Approval & Planning Policy Department re: Report PD-2011-033 Building Foundations: Building Futures – Ontario's Long Term Affordable Housing Strategy

7. ADJOURNMENT

The meeting adjourned at 1:33 p.m.

8. NEXT SCHEDULED MEETING

The next meeting will be held on September 26, 2011, at 11:00 a.m. in the Committee Room, Town Hall.